



# The Engaging Leader

One Day

Online or Inhouse

The Engaging Leader is a transformative one day course designed to empower delegates with the skills and insights to inspire and motivate their teams through artful communication and fostering a positive team culture.

## Target Audience

This course is designed for all people managers, including supervisors and team leaders. It is recommended for new managers as well as those with more experience and complements traditional leadership development.

## Course Aim

By the end of this one day course, delegates will confidently implement techniques to foster a culture of engagement within their team.

## Course Objectives

Delegates will achieve this by:

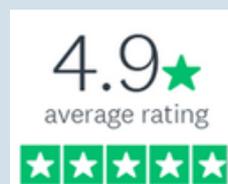
- Understanding the business benefits of Engaging Leadership and know the costs of being a 'toxic boss'
- Honing the art of effective communication, ensuring your messages resonate, resulting in clear understanding and stronger team cohesion
- Developing the skills to lead with charisma, fostering an environment where everyone feels inspired
- Be able to identify key engagement drivers on own team and act upon these
- Creating an engaging culture that radiates positivity, where collaboration flourishes and contributions are celebrated



In all the time that Nigel has been delivering training for us he has had excellent interactions with the delegates and the feedback that we have had has been excellent.

Nigel is a highly valuable member of our team and I am very happy to endorse him to any prospective training providers or skills network.

Jim Stewart OBE  
Managing Director



Excellent! So clear and helpful. Nigel went above and beyond

Training Participant



## Course Outline

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### Pre-course activity

- Complete the Etimes2 employee engagement survey in own team/organisation

### Introduction to Engaging Leadership

- Understanding employee engagement
- Power of engaging leadership
- Cost of a toxic culture / 'toxic boss'

### Skills of the Engaging Leader

- Skills that build & elevate engagement
- Behaviours that kill engagement
- Linking motivation and sustained engagement

### 'Transitioning from 'Good' to 'Engaging' Leader

- Knowing the difference
- The art of becoming an engaging leader
- Creating 'psychological safety' in your team

### Clinic A: Assessing Own Leadership

- Interpret results of Etimes2 employee engagement survey
- Applying the 8 Engagement Drivers

### Toolkit 1: Your Engaging Leadership Strategy

- Engaging Leadership Development Plan

### Summary and close

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## Contact us

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Not only did he receive excellent feedback from the candidates themselves, but his commitment to the learners and his dedication shone through.

Caroline  
Greenlee,  
Human  
Resources  
Manager



Nigel has spent a lot of time preparing the course. Hands down it was the best presented course I have been on. The additional online background materials were outstanding.

Online Training Participant

The activities really put the information into context and allowed me to apply it back to my work situation almost immediately..

Dave Murphy,  
Operations  
Manager



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